

Privacy Policy

Astana-Ai

At Astana-Ai, your privacy and the security of your personal information are of utmost importance to us. This Privacy Policy explains how we handle and protect your data when you interact with our website and utilize our services.

Information Collection

1. We collect personal data in several contexts: when you browse our website, register for a course, or engage with us directly. The types of information we gather include:
 - Personal Information: Your name, email address, and phone number.
 - Usage Information: Your IP address, browser type, operating system, and your website navigation details.
 - Cookies: We use cookies and similar technologies to enhance your browsing experience and gather data on how you use our site.

Information Usage

2. We use the collected data for various reasons:
 - Service Delivery and Improvement: To provide and enhance the courses for which you enroll.
 - Communication: To keep you updated with course notifications, marketing materials, and other relevant communications.
 - Usage Analysis: To analyze how our site is used and identify opportunities for improvement.
 - Regulatory Compliance: To comply with legal obligations and regulatory standards.

Data Sharing

3. We do not sell or trade your personal information to third parties without your permission. However, we may share your data as follows:
 - With Service Providers: Third-party companies that help us manage our services and website.

- For Legal Reasons: When required by law, we may disclose your information to authorities or as needed to comply with legal processes.

Data Security

4. We implement strong security measures to protect your personal data from unauthorized access or misuse. However, we acknowledge that no digital transmission or storage system can be guaranteed to be 100% secure.

User Choices

5. You have several options regarding your data:
 - Opt-Out: You can opt out of receiving marketing emails by following the unsubscribe instructions provided in those communications.
 - Data Management: You can update or request the deletion of your personal information by contacting us directly.

Children's Privacy

6. Our services are not intended for children under the age of 16. We do not intentionally collect data from minors. If we discover that a minor has provided us with personal information without parental consent, we will remove such data from our systems.

Policy Updates

7. We may revise this Privacy Policy occasionally. Changes will be effective immediately upon their publication on our website. We encourage you to review this policy regularly.

Contact Information

8. If you have questions or concerns about this Privacy Policy or how we handle your data, please reach out to us at support@astana-ai.com.

Contact Form and Registration

9. Submitting your personal information through our contact form, such as your name and email, implies consent to our use of this data to address your inquiries and potentially register you on our site, providing additional functionalities like course registration and account management. If you prefer not to create an account, please mention this when you contact us.